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Microsoft Dynamics 365: Finance and Operations Apps Solution Architect



Question: 51

You need to recommend the appropriate number of production instances and the hosting location.

- What should you recommend?
- A. One production instance in China.
 - B. Two on-premises production instances hosted in both China and the United States.
 - C. One on-premises production instance hosted in United States and one cloud production instance hosted in China.
 - D. Two production instances hosted in China and the United States.
 - E. One production instance hosted in the United States.

Answer: E

Question: 52

HOTSPOT

A client is implementing Dynamics 365 Finance.

You need to help the client understand which Microsoft Azure tools to use to perform various tasks.

What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Tool	Service
Source control	<div>Logic apps Microsoft Azure Active Directory Microsoft Azure DevOps Microsoft Azure Machine Learning</div>
Track support incidents	<div>Logic apps Microsoft Azure Active Directory Microsoft Azure DevOps Microsoft Azure Machine Learning</div> <div>These are the selections for the tool: Track support incidents.</div>
Predictive demand forecasting	<div>Logic apps Microsoft Azure Active Directory Microsoft Azure DevOps Microsoft Azure Machine Learning</div>

Answer:

Answer Area	
Tool	Service
Source control	<div> <div>Logic apps</div> <div>Microsoft Azure Active Directory</div> <div>Microsoft Azure DevOps</div> <div>Microsoft Azure Machine Learning</div> </div>
Track support incidents	<div> <div>Logic apps</div> <div>Microsoft Azure Active Directory</div> <div>Microsoft Azure DevOps</div> <div>Microsoft Azure Machine Learning</div> </div> <div>These are the selections for the tool: Track support incidents.</div>
Predictive demand forecasting	<div> <div>Logic apps</div> <div>Microsoft Azure Active Directory</div> <div>Microsoft Azure DevOps</div> <div>Microsoft Azure Machine Learning</div> </div>

Question: 53

HOTSPOT

A company is evaluating licensing for Dynamics 365 Finance.

The company requires expense management functionality that enables expense reports to be submitted by various users. Expense approvals will be a back-office function.

You need to determine the license type for each role.

Which license types are required? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Role	License type
Expense creator	<div> <div></div> <div>Device</div> <div>Dynamics 365 Finance</div> <div>Team Member</div> </div>
Expense approver	<div> <div></div> <div>Dynamics 365 Finance</div> <div>Dynamics 365 Project Operations</div> <div>Dynamics 365 Supply Chain Management</div> </div>

Answer:

Role	License type
Expense creator	<div> <div>▼</div> <div>Device</div> <div>Dynamics 365 Finance</div> <div>Team Member</div> </div>
Expense approver	<div> <div>▼</div> <div>Dynamics 365 Finance</div> <div>Dynamics 365 Project Operations</div> <div>Dynamics 365 Supply Chain Management</div> </div>

Question: 54

You need to solve User1's issue.

What should you create?

- A. Business Process Modeling Notation (BPMN)with Power Automate
- B. GitHub Solution Blueprint template
- C. GitHub Cutover template
- D. Data Migration framework data packages

Answer: D

Explanation:

Data migration is a key success factor in almost every implementation. A primary concern of some customers is the speed that data can be migrated at, especially if there are vast amounts of data and a small cutover window. The Data migration framework is also used to move data as part of business requirements and operations.

A data package for a Dynamics 365 Finance and Operations app can consist of one or many data entities. A typical data package consists of a group of entities for a specific task, process, or function.

Note: A mock cutover was conducted. It was unsuccessful due to lack of coordination across the countries. The lack of success created timing issues with data uploads from centralized IT and validation at the country level. User1 must use a standard template to prevent the mock cutover issue happening at go-live.

Reference: <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/sysadmin/optimize-data-migration>

Question: 55

Misc. Questions

A company is deploying a Microsoft Power Platform solution.

You need to grant access to the solution based on the following requirements:

- Users must be able to customize the environment.
- Users must be able to view rows only for the tables they create.

Which role should you assign?

- A. System Customizer
- B. Common Data Service User
- C. Environment Maker
- D. System Administrator

Answer: A

Explanation:

The System Customizer:

Has full permission to customize the system.

Can only view rows for system tables that they create.

Reference:

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/privileges-required-customization>

<https://docs.microsoft.com/en-us/power-platform/admin/environments-overview>

Question: 56

HOTSPOT

You must recommend a solution to meet the requirements for User2.

What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Location
Associate diagram to process	<div> <div>Business process modeler</div> <div>Business process modeler</div> <div>Power Automate</div> <div>Document handling</div> <div>Case management</div> </div>
Testing of accounts payable and accounts receivable approval workflow process	<div> <div>Regression suite automation tool (RSAT)</div> <div>Azure DevOps Services</div> <div>Business process modeler</div> <div>Regression suite automation tool (RSAT)</div> </div>

Answer:

Requirement	Location
Associate diagram to process	<div>Business process modeler</div> <div>Business process modeler</div> <div>Power Automate</div> <div>Document handling</div> <div>Case management</div>
Testing of accounts payable and accounts receivable approval workflow process	<div>Regression suite automation tool (RSAT)</div> <div>Azure DevOps Services</div> <div>Business process modeler</div> <div>Regression suite automation tool (RSAT)</div>

Explanation:

Box 1: Business process modeler

Business process modeler (BPM) in Microsoft Dynamics Lifecycle Services (LCS) is a tool that you can use to create, view, and modify repeatable implementations that are based on business process libraries. BPM helps you align your business processes with industry-standard processes that are described by the American Productivity & Quality Center (APQC). You can perform fit-gap analysis between your business requirements and the default processes in Finance and Operations apps. Additionally, you can add new business processes that aren't already defined.

BPM is compatible with the following products:

Microsoft Word C You can generate documentation for business processes.

Microsoft Visio C You can export business process maps to Visio files.

Note: Vendors and purchasing

As customers purchase packages, Margie's Travel can claim rebates with the providing vendor for every package sold. The rebates are claimed quarterly, and internal workflows have been established for approval prior to vendor submission. The workflows for package offerings eligible for rebates can be complex. User2 has created Visio diagrams for the associated approval processes.

Box 2: Regression suite automation tool (RSAT)

The Regression suite automation tool (RSAT) significantly reduces the time and cost of user acceptance testing (UAT) of Finance and Operations apps. UAT is typically required before you take a Microsoft application update, or before you apply custom code and configurations to your production environment. RSAT lets functional power users record business tasks by using Task recorder and then convert the recordings into a suite of automated tests, without having to write source code.

Note: The accounts receivable and accounts payable departments are unclear about the workflows associated with the rebate process. User2 must ensure that representatives from each department validate that they have tested their respective steps in the overall process. Testing feedback must be communicated to User2.

Question: 57

DRAG DROP

A company uses Dynamics 365 Supply Chain Management. You are evaluating the company's new business processes.

You need to determine which tools functional consultants should use to identify any possible gaps and new features available from Microsoft.

What should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Tool	Requirement	Tool
Business process library	Display the new business process visually.	
Task Recorder	Create user manuals in Microsoft Word format.	
Feature Management Workspace	View a Dynamics 365 Supply Chain Management dashboard that has a list of features delivered in each release.	
Service Update Availability	View a website that lists target dates for upcoming product service updates including preview availability, general availability, and end of service.	

Answer:

Tool	Requirement	Tool
Business process library	Display the new business process visually.	Task Recorder
Task Recorder	Create user manuals in Microsoft Word format.	Business process library
Feature Management Workspace	View a Dynamics 365 Supply Chain Management dashboard that has a list of features delivered in each release.	Feature Management Workspace
Service Update Availability	View a website that lists target dates for upcoming product service updates including preview availability, general availability, and end of service.	Service Update Availability

Explanation:

Graphical user

interface, text, application, letter

Description automatically generated

Question: 58

DRAG DROP

You need to determine which system functionality meets the business requirement.

What should you recommend? To answer, drag the appropriate functionalities to the correct requirements. Each functionality may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Functionalities	Answer Area	
Workflow	Requirement	Functionality
Purchasing policy	Approve purchase requisitions over \$50.	Functionality
Audit policy	Review offsite travel expenses.	Functionality
	Enforce vendor invoice compliance.	Functionality

Answer:

Functionalities	Answer Area	
Workflow	Requirement	Functionality
Purchasing policy	Approve purchase requisitions over \$50.	Workflow
Audit policy	Review offsite travel expenses.	Purchasing policy
	Enforce vendor invoice compliance.	Audit policy

Question: 59

You need to recommend a purchasing process based on the requirements.

Which three system capabilities should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. procurement categories
- B. signing limits
- C. workflow
- D. purchasing policies
- E. security roles

Answer: C,D,E

Explanation:

Reference: <https://docs.microsoft.com/en-us/dynamics365/supply-chain/procurement/purchase-policies>

Question: 60

A company plans to implement Dynamics 365 Finance Operations (on-premises).

The company has system compliance requirements that must be addressed. You need to design the solution for the company.

What should you address in the design?

- A. job-protected family and medical leave
- B. workers' compensation
- C. employee retirement
- D. data privacy

Answer: D

Question: 61

DRAG DROP

A company is planning a Dynamics 365 deployment.

The company needs to determine whether to implement an on-premises or a cloud deployment based on system performance.

You need to work with a developer to determine the proper tool from the Performance SDK to complete performance testing.

Which tool should you use? To answer, drag the appropriate tools to the correct scenarios. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Tool	Scenario	Tool
XML recording	Single-User C# test	
Microsoft Azure DevOps	Multi-user automated test	
Task Recorder	End-to-end business scenario	

Answer:

Tool	Scenario	Tool
XML recording	Single-User C# test	XML recording
Microsoft Azure DevOps	Multi-user automated test	Microsoft Azure DevOps
Task Recorder	End-to-end business scenario	Task Recorder

Explanation:

Graphical user

interface, text, application

Description automatically generated

Question: 62

You need to recommend a solution for the chief technical officer (CTO) What should you recommend?

- A. Premier Support
- B. Azure Rapid Response
- C. Proactive Services

- D. Lifecycle services (LCS)
- E. Azure DevOps

Answer: A

Explanation:

Microsoft Dynamics customers who enroll in Microsoft Services Premier Support have access to complete, end-to-end vendor services for the entire Microsoft environment—from databases and desktops to servers and business applications.

Microsoft Premier Online is a secured online resource, exclusively available to Premier Support and Essential Support customers. It provides a comprehensive repository of support and other resources to help you and your IT teams stay up-to-date and knowledgeable about the Microsoft technologies you use every day. Continue to use CustomerSource to access unlimited online training, the support Knowledge Base, and upgrades, updates, service packs, hot fixes and tax and regulatory updates for Microsoft

Dynamics.

Note: The CTO has directed the infrastructure team to guarantee they are on the most current version available at the time of go-live.

The CTO has learned that there are updates to globalization features in Dynamics 365 Finance. The IT staff has been tasked with ensuring that they are the first group to receive these updates.

The IT department has limited knowledge of Microsoft 365, Microsoft Teams, and Dynamics 365 Finance. The IT department will be unable to support the applications. The CTO must determine the strategy for managing the support-related risk.

Reference: https://docs.microsoft.com/en-us/dynamics/s-e/crm/accessing_microsoft_services_premier_support_benefits_190

Question: 63

DRAG DROP

A company plans to build Power Apps apps as part of their digital transformation strategy.

App makers require access to individual environments to learn how to build apps through the Community Plan. Tenant users require access to an environment in which they can test apps as well as have database backup and restore capabilities.

You need to recommend appropriate environments for the company.

What should you recommend? To answer, drag the appropriate environments to the correct requirements. Each environment may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Environments	Requirement	Environment
Default		
Developer	Individual environments to learn how to build apps through the Community Plan.	Environment
Production		Environment
Sandbox		
	An environment to test apps and have backup and restore capabilities.	

Answer:

Environments	Requirement	Environment
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Environments	Requirement	Environment
Default		
Developer	Individual environments to learn how to build apps through the Community Plan.	Developer
Production		
Sandbox		Sandbox
	An environment to test apps and have backup and restore capabilities.	

Explanation:

Box 1: Developer

Developer

Developer environments are created by users who have the Developer Plan license. They’re special environments intended only for use by the owner. Provisioning developer environments can be restricted to admins (see Block trial licenses commands). The developer environment will be available as long as you actively use the Power Apps Developer Plan.

Box 2: Sandbox

These are non-production environments, which offer features like copy and reset. Sandbox environments are used for development and testing, separate from production. Provisioning sandbox environments can be restricted to admins (because production environment creation can be blocked), but converting from a production to a sandbox environment can’t be blocked.

Question: 64

You need to recommend a solution to manage the wine bottle label requirements for the private brand.

What should you recommend?

A. Use an add-on solution for barcode and label report printing.

- B. Create notes on the item and print for the customers.
- C. Implement Advanced Warehouse label printing.
- D. Recommend Dynamics 365 Retail.

Answer: A

Question: 65

City Power and Light Case Study

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section. To start the case study

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background

City Power and Light is a publicly traded electric utility company. The company has a corporate office, four regional field offices, two subsidiary companies that produce solar energy, and one wind power subsidiary. City Power and Light has 50 percent ownership in the solar energy company. The company fully owns the wind power company but operates it separately from other businesses.

City Power and Light currently operates with varying integrated legacy systems and has difficulty assembling company financials. Migrating these systems and workloads to a common platform would improve visibility into the business and inform decision making. The company plans to implement Dynamics 365.

Legacy systems

- The legacy system does not have audit capability of configurable workflow based on business logic
- The legacy paper-based purchasing system does not allow parent-child relationships for vendors. Two signatures are required for purchase requisitions.
- Purchase orders are entered into the system manually based on signed purchase requisitions printed to PDF and then emailed to the vendor.
- The legacy procurement system does not have a parent-child relationship for master data management.

Financials

- All financial consolidate up to City Power and Light Holding, LLC.
- The finance department employees are currently able to create as well as pay invoices.

Customers

Sales orders from the website are uploaded into the system manually once a day . International and domestic customers currently post to the same receivable account. At the end of the month, these have to be separated into domestic and international receivable accounts.

Other information

- There are multiple active acquisitions expected during the implementation timeline.
- The item master data for solar panel configurations has multiple variables and variants. As a complex.

General

- Flexible implementation approach to support frequently changing business needs and requirements.
- A phased roll-out is needed due to the complexity of the business.
- Any offsite Travel meals submitted on an expense report without corresponding flight and hotel expenses need to be reviewed.
- Ten percent of vendor invoices should be reviewed to ensure they meet company policy.
- Testing of business processes needs to be automated.
- Customer surveys must be sent out after email customer service interactions. Surveys must contain a rating system and a way for customers to add comments.
- Employees require one central tool for internal communication, phone calls, and file sharing.
- Sales representatives need an enterprise quoting tool for solar panel customers.

Technical

- A cloud-based financial and operational system, accessible on mobile devices.
- The ability to keep a legacy meter reading application with the ability to use the data in aggregated operating reports.
- Business processes should be tested with different variables for the same process as part of the testing plan.

Functional

- Establish and document business processes to assist with on-boarding new employees more efficiently.
- Parent-child relationships need to be established for vendors with regional offices. Purchasing locations vary from invoicing locations.
- The ability to create automated wire payments.

Requisitions

- All purchase requisitions over \$50 need to be approved by a manager.
- All purchase requisitions over \$1,000 require senior manager approval.
- Multiple purchase requisitions to the same vendor should be combined.

Sales

The item master data for solar panel configurations have multiple variables and variants.

This leads to complex quoting and sales orders.

Sales representatives must be able to create automated wire payments.

Issues

- A limited number of users are available for testing.
- User1 reports that the date fields are not saving during formula entry with saved variables functionality in the RSAT tool.
- The purchasing department is seeing duplicate vendor records during data conversion.
- Audit notes from the prior year indicate improvement is needed in roles and responsibilities related to financial management and security roles.
- User2 reports that parts ordered on P0123 were never received and the vendor has said they never received the PO.
- User3 provides feedback that important steps during journal entry are being forgotten and new users need hands-on guidance.
- Service technicians report that they do not always have the appropriate tools or parts with them requiring multiple service calls.

You need to recommend a toolset to assist with User3 s feedback about the issues with journal entry and new user training.

What should you recommend?

- A. RSAT tool with LCS
- B. Task Recorder with RSAT
- C. Task Recorder with BPM library
- D. RSAT tool with Asset library

Answer: C

Explanation:

Reference: <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/bpm-overview>



SAMPLE QUESTIONS

*These questions are for demo purpose only. **Full version** is up to date and contains actual questions and answers.*

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