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### Question: 41

Which default short code is used to toggle the modem function on the analog trunk card?

- A. \*9000\*
- B. #9000\*
- C. \*9000#
- D. #9000#

**Answer:** A

### Question: 42

A customer has UMS enabled on their VoiceMail Pro server. They want to use Microsoft Outlook to retrieve voicemail messages, and are not using Microsoft Exchange as the message store.

Which protocol must be configured in Microsoft Outlook to access their messages?

- A. POP3
- B. MAP
- C. HTTP
- D. MAPI

**Answer:** D

### Question: 43

By which method are alarm notifications sent to an IP Office support engineer?

- A. SSA
- B. SMTP
- C. TFTP
- D. System Monitor

**Answer:** B

### Question: 44

Calls into the IP500 V2 are not ringing to the expected user.

Which statement describes how the call routing is validated?

- A. Use the System Status Application (SSA) to see what user the call is ringing to.
- B. Use Customer Call Status (CCS) to see what user the call is ringing to.
- C. Capture a System Monitor trace and escalate to Avaya for an answer.
- D. Wait until the system is idle and place test calls so you can hear which telephone is ringing.

**Answer:** B

**Question: 45**

What does "IMAP support" mean in the IP Office UMS service?

- A. A user can see/listen to voicemail messages via Web browser.
- B. A user can receive voicemail messages only using MS Outlook.
- C. All messages are forwarded to a user e-mail account and deleted on their telephone.
- D. A user can receive voicemail messages to their Outlook, Outlook Express and/or Lotus Notes programs running on their P
- F. A new message is sent to a user e-mail account. The user can listen to it by dialing their telephone number.

**Answer:** B

**Question: 46**

A user is testing a mobile telephone in a new deployment of Avaya Communicator. Calls can be made, but the Presence and Instant Messaging features do not work.

Which statement describes why the user cannot make the new features work?

- A. The user does not have the correct profile configured.
- B. The new Codecs are not supported.
- C. The user is not configured as an agent.
- D. The IP Office is only an Essential Edition.

**Answer:** D

Explanation:

References: <https://downloads.avaya.com/css/P8/documents/101005862>

**Question: 47**

A customer has a requirement to prevent certain users from dialing out after 5 PM; they can only dial the emergency number and internal extensions.

Which two programming options can you use to achieve this? (Choose two.)

- A. Time Profiles
- B. Source Number
- C. Account Codes
- D. User Rights
- E. System short Codes

**Answer:** D,E

Explanation:

References: <http://mytechreferenceph.blogspot.co.za/2015/07/creating-call-restrictions-in-avaya-ip.html>

### Question: 48

A customer with Server Edition has the capacity to register five consoles simultaneously, and wants to increase it to seven.

Which action is needed to complete this increase?

- A. Add a Preferred license.
- B. Upgrade to Select Mode.
- C. Add five receptionist licenses.
- D. Upgrade to the latest software version.

**Answer: A**

### Question: 49

You have just plugged in a new IP500 V2, and you look at its Dashboard display to see the new device. No telephones are plugged into the unit.

Why are two ports in one of the modules green?

- A. There is a Combo Card in the chassis.
- B. The operating system is up, and someone is administering the system.
- C. The device has power and passed self-test.
- D. LAN1 and LAN2 are disconnected.

**Answer: A**

### Question: 50

When a voicemail message is left for a user, where are the voice files held if the customer is using Embedded Voicemail?

- A. on the User PC
- B. on the SD card
- C. on the voicemail server
- D. on the UCM

**Answer: B**

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